



1. Please fill out the contact form on the left side
2. For Procurement inquiries
 - Please select:
 - Thematic Area: Procurement
 - Category: any of Procurement Areas
 - Supplier Country
3. For Invoicing/Payment inquiries
 - Please select:
 - Thematic Area: Invoicing / Payment
 - Category: I have a different question / Call back request
 - Bayer Company Name
4. When submitting a form, please check the option 'Do you want to be called back' at the bottom of the form

A white rectangular form element with a red border around the checkbox. The text "Do you want to be called back?" is displayed in blue. The checkbox is checked, indicated by a small blue checkmark inside a white square.

5. As next step, please select language relevant to your country from the dropdown list. To be contacted on short notice, please select English option.

A white rectangular form element with a dark purple dropdown menu. The text "Please specify preferred language" is displayed in blue above the dropdown. The dropdown menu is open, showing the word "English" in white text on a dark purple background, with a small white downward-pointing chevron icon to its right.

6. After submitting a form, our agent will call you back:
 - as soon as possible in a timeframe of 15 minutes if you choose to be served in English
 - as soon as possible within the business day if you choose to be served in local language